

SIP Trunking & Security



Dan York, CISSP
VOIPSA Best Practices Chair

The logo for VOIPSA, consisting of the letters "VOIPSA" in white, sans-serif font, centered within a dark blue square. The "O" is stylized with a speech bubble shape inside it.

VOIPSA

September 2, 2009



Privacy

Availability

Compliance

Confidence

Mobility

Cost Avoidance

Business Continuity

[The Register](#) » [Comms](#) » [VoIP](#) »

2008 - the year VoIP gets hacked?

The drawbacks of IP everywhere

By [Bill Ray](#) → [More by this author](#)

Published Thursday 17th January 2008 12:49 GMT

[Green Computing - Whe](#)

With VoIP rapidly replacing landline, barcode scanners, and other devices, the industry is shaped - a prediction that is being fulfilled.

VIPER reckons that the start to become serious. Communications...



NEWS ANALYSIS

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Two Charged in VOIP Hacking Scandal

JUNE 09, 2006

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Feder...
whol...
Rob...
had...



Security Considerations for Voice Over IP Systems

Recommendations of the National Institute of Standards and Technology

January 16, 2008 8:53 AM PST

Can terrorists use the Net to avoid wiretaps?

Posted by [Chris Soghoian](#) | [6 comments](#)

Can members of Al Qaeda use voice over Internet technology (VoIP) to avoid wiretaps?

Recent comments by Michael McConnell, Director of National Intelligence, seem to suggest that terrorists could create significant roadblocks for the National Security Agency by simply routing their traffic through the U.S.

[perimeter](#)

VoIP Security Still Falling Short

Posted by [Carl Weinschenk](#) on January 18, 2008 at 6:18 pm

It may be a bit late in the month to still be posting "year ahead"-type stories, but the content of this [Help Net Security piece](#) on the security threats facing VoIP makes it worthwhile. The bottom line of this commentary is that VoIP security is not yet where it should be.

SECURITY

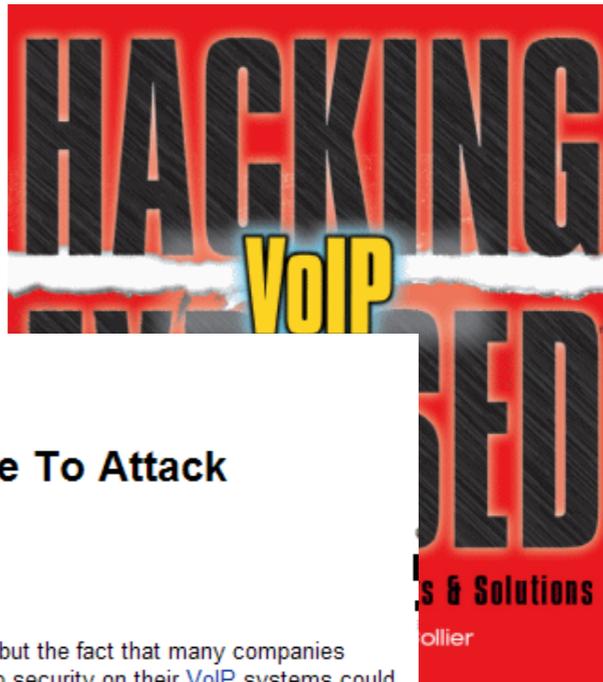
VoIP Systems Vulnerable To Attack

By [Kevin McLaughlin](#), *CRN*

3:00 PM EDT Fri. Aug. 25, 2006

From the August 28, 2006 *CRN*

VoIP is well on its way to widespread adoption, but the fact that many companies haven't taken the necessary steps to toughen up security on their [VoIP](#) systems could make them attractive targets for hackers.



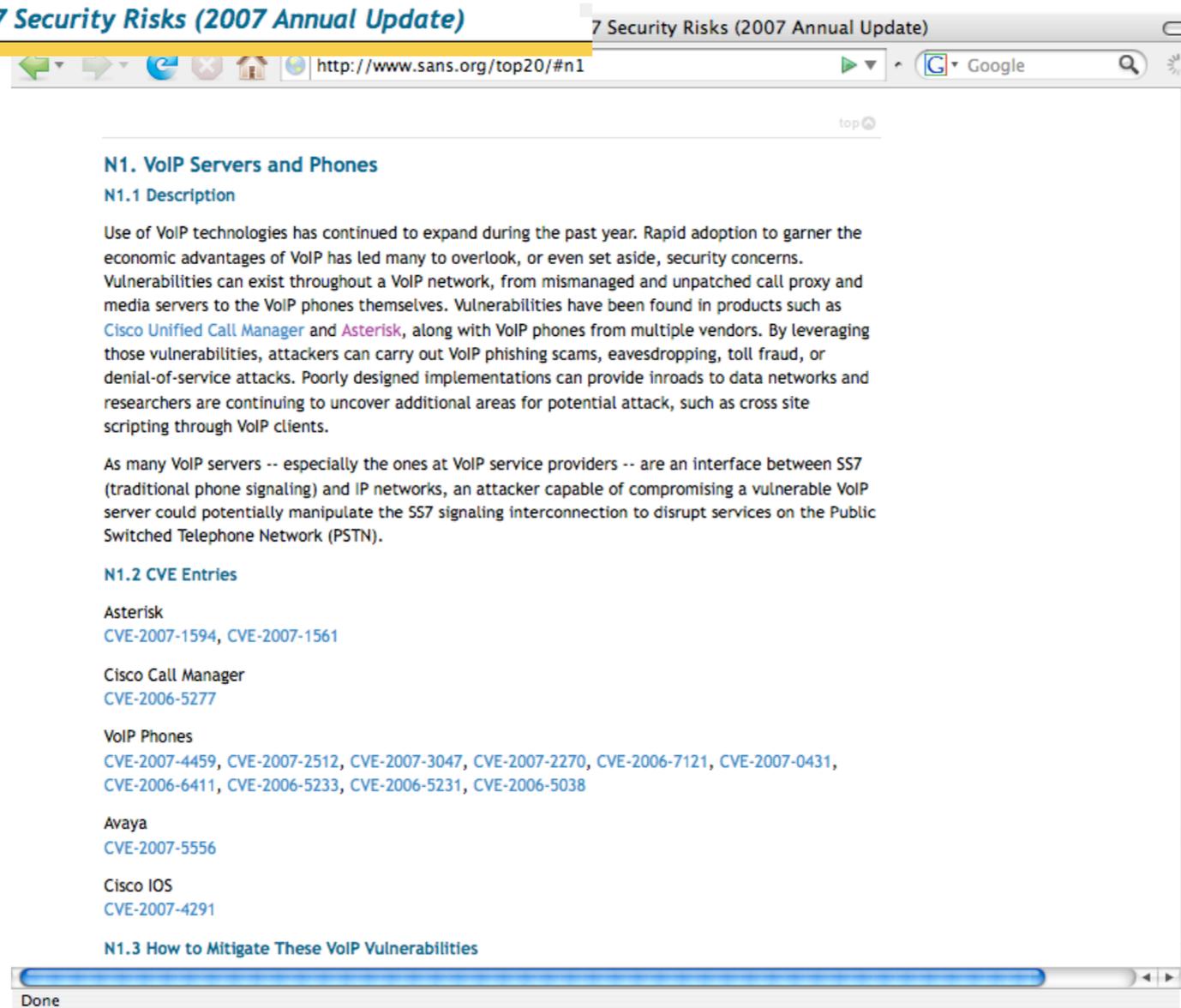
ng so without fully considering the applications, operating systems, and opportunity for hackers, said David Mass.-based [3Com](#) and its


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SANS Top-20 2007 Security Risks (2007 Annual Update)



7 Security Risks (2007 Annual Update)

http://www.sans.org/top20/#n1

top

N1. VoIP Servers and Phones

N1.1 Description

Use of VoIP technologies has continued to expand during the past year. Rapid adoption to garner the economic advantages of VoIP has led many to overlook, or even set aside, security concerns. Vulnerabilities can exist throughout a VoIP network, from mismanaged and unpatched call proxy and media servers to the VoIP phones themselves. Vulnerabilities have been found in products such as [Cisco Unified Call Manager](#) and [Asterisk](#), along with VoIP phones from multiple vendors. By leveraging those vulnerabilities, attackers can carry out VoIP phishing scams, eavesdropping, toll fraud, or denial-of-service attacks. Poorly designed implementations can provide inroads to data networks and researchers are continuing to uncover additional areas for potential attack, such as cross site scripting through VoIP clients.

As many VoIP servers -- especially the ones at VoIP service providers -- are an interface between SS7 (traditional phone signaling) and IP networks, an attacker capable of compromising a vulnerable VoIP server could potentially manipulate the SS7 signaling interconnection to disrupt services on the Public Switched Telephone Network (PSTN).

N1.2 CVE Entries

Asterisk
[CVE-2007-1594](#), [CVE-2007-1561](#)

Cisco Call Manager
[CVE-2006-5277](#)

VoIP Phones
[CVE-2007-4459](#), [CVE-2007-2512](#), [CVE-2007-3047](#), [CVE-2007-2270](#), [CVE-2006-7121](#), [CVE-2007-0431](#),
[CVE-2006-6411](#), [CVE-2006-5233](#), [CVE-2006-5231](#), [CVE-2006-5038](#)

Avaya
[CVE-2007-5556](#)

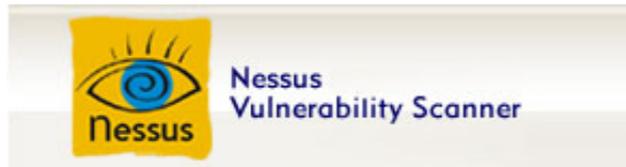
Cisco IOS
[CVE-2007-4291](#)

N1.3 How to Mitigate These VoIP Vulnerabilities

Done



Intelligent Wardialer [IWar]



PROTOS - Security Testing of Protocol Implementations

Scapy

SiVuS
sipsak

SIPv6 Analyzer
An Analyzer for SIP and IPv6

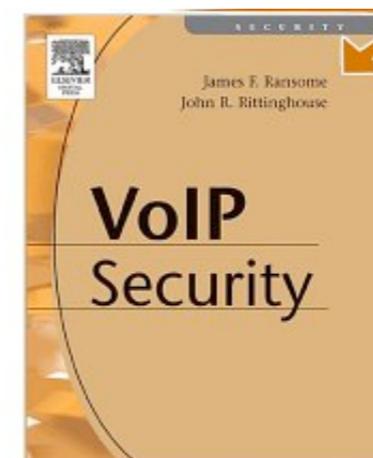
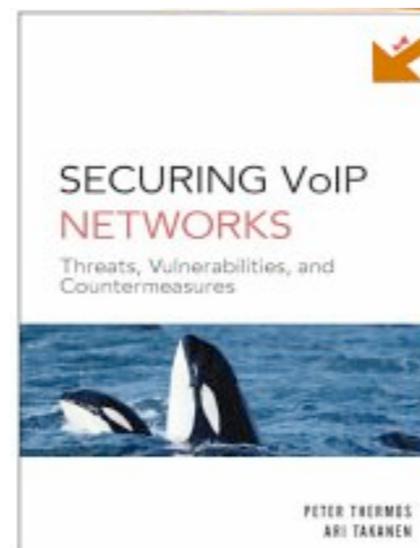
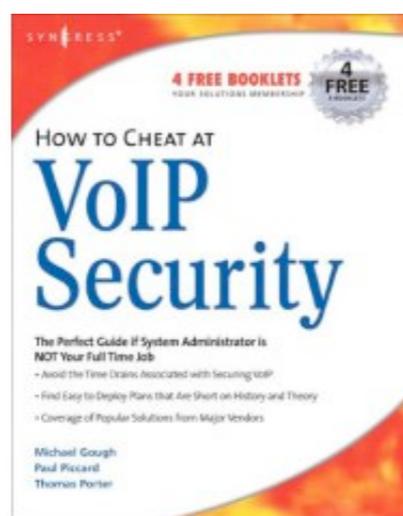
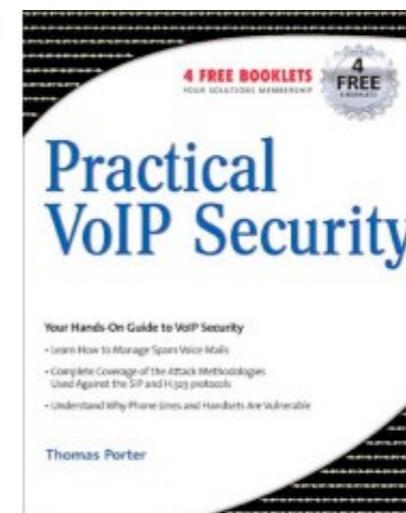
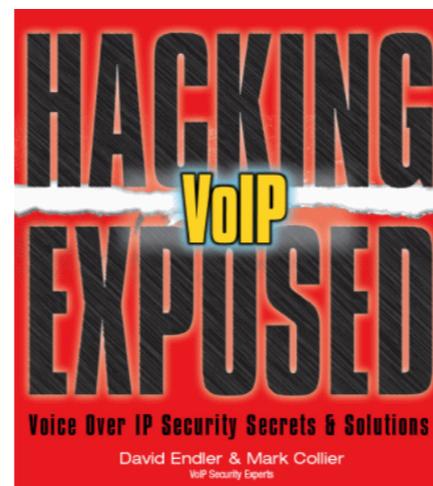
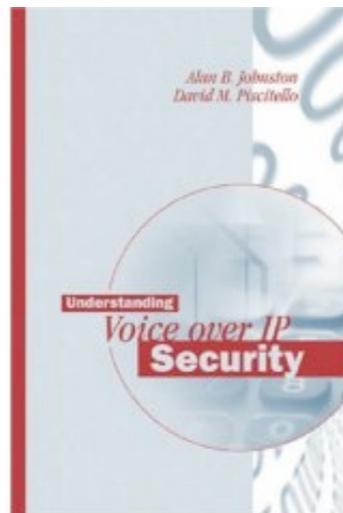
SIPp

SIPcrack - SIP login dumper/cracker

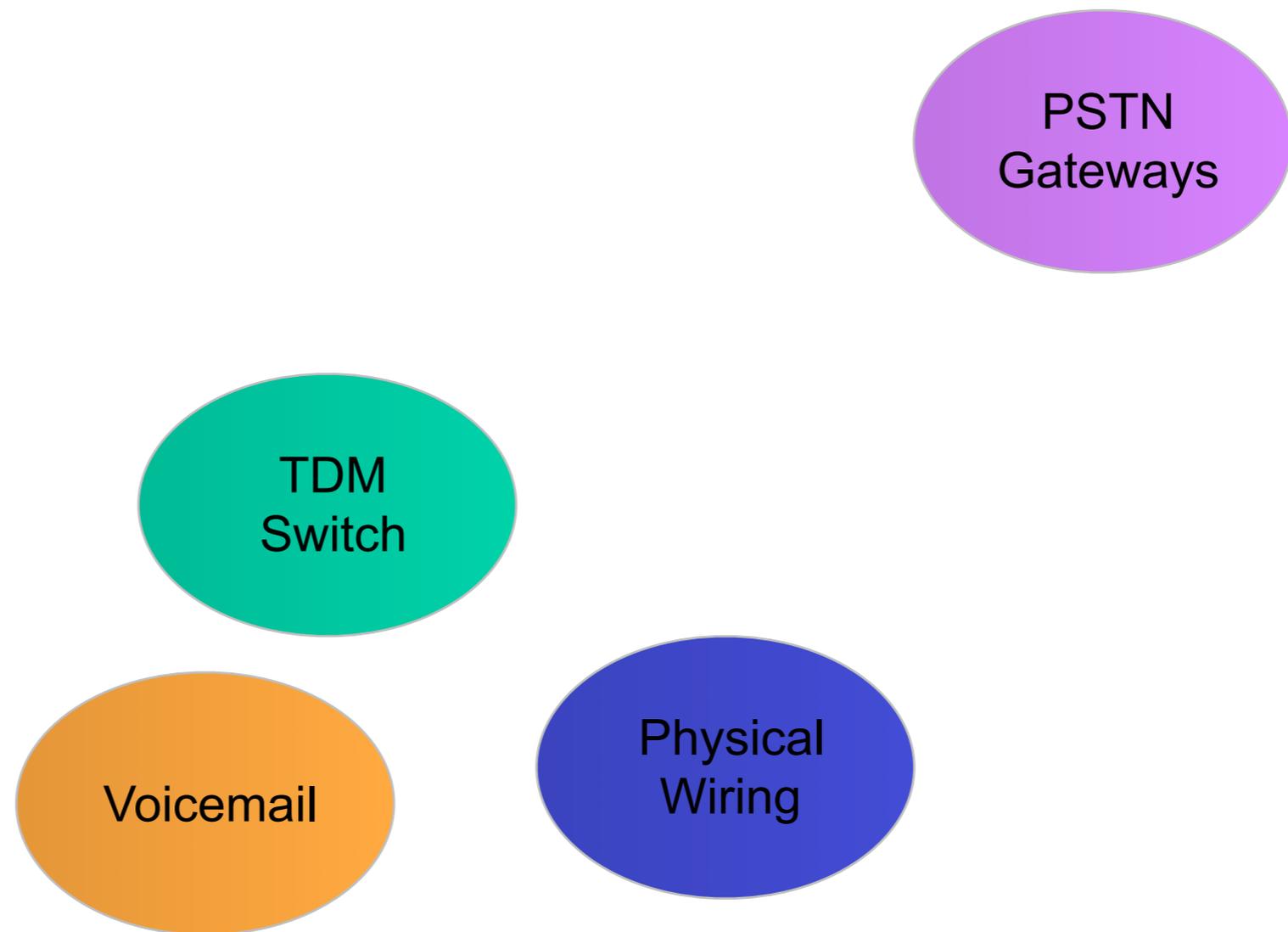
CODENOMICON

vomit - voice over misconfigured[1] internet telephones

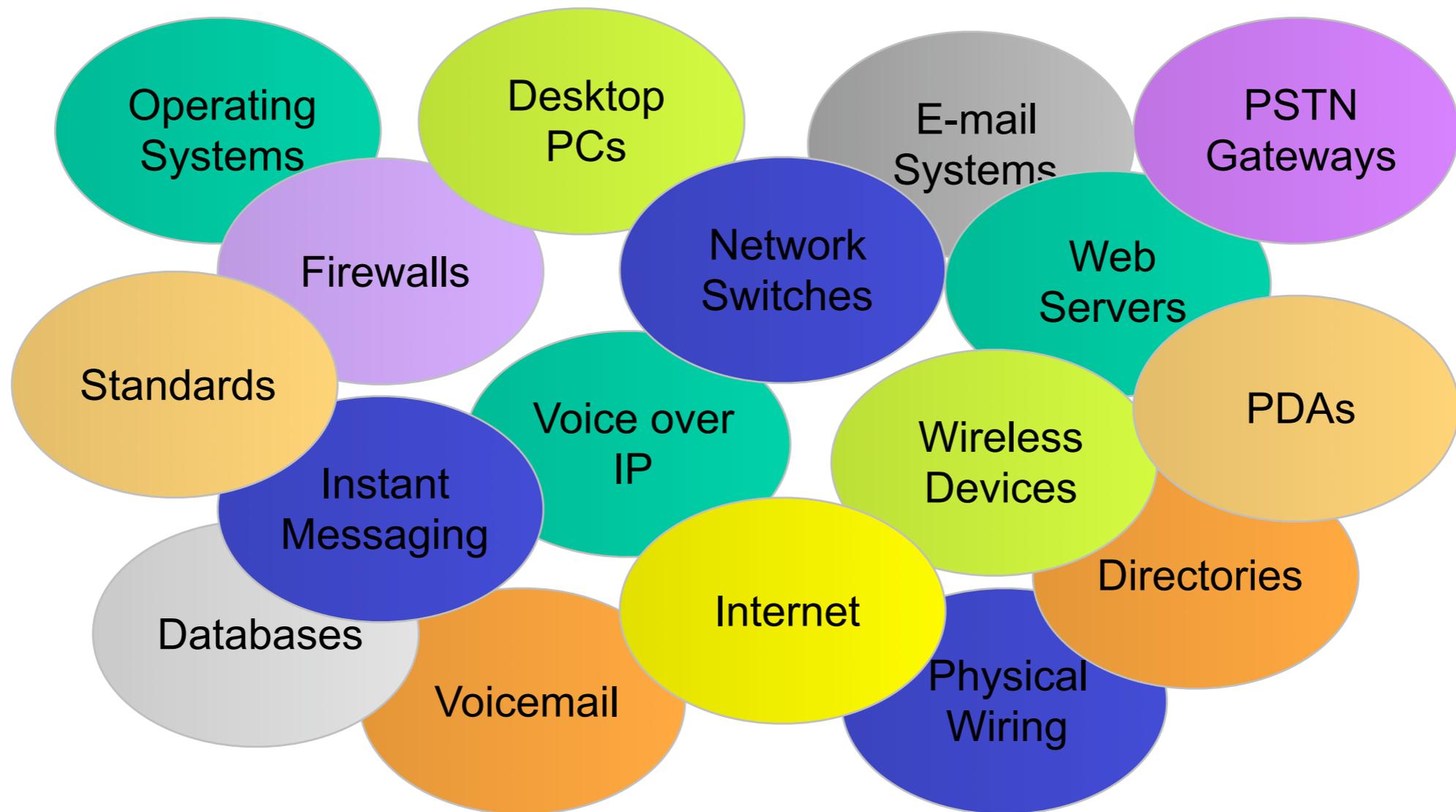
ASTEROID SIP Denial of Service Tool



TDM security is relatively simple...



VoIP security is more complex



**VoIP can be *more*
secure than the PSTN
if it is properly deployed.**

VoIP Security Concerns



VQIPSA

Security concerns in telephony are not new...

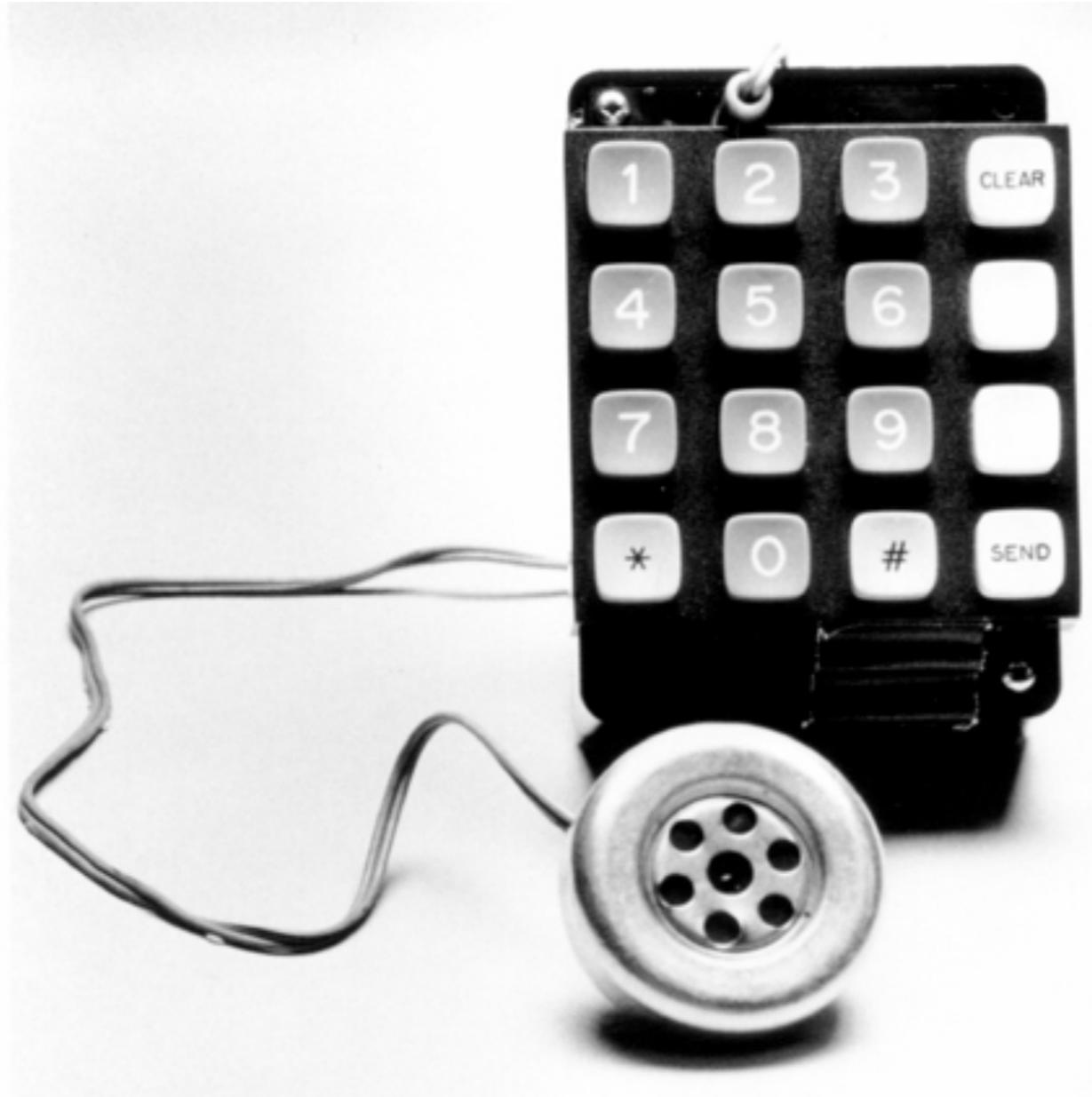


Image courtesy of the Computer History Museum

Nor are our attempts to protect against threats...



A Telephone Silencer – the HUSH-A-PHONE
A solution of three phone problems of subscribers

Safeguarding Privacy: So others cannot hear confidential matters
Eliminating Phone Talk Annoyance: Quieting the office for personnel efficiency
Improving Hearing in Noisy Places: By keeping surrounding noises out of the transmitter

Write for Booklet T-E.

Hush-A-Phone Corporation, 43 W. 16th St., N. Y. City

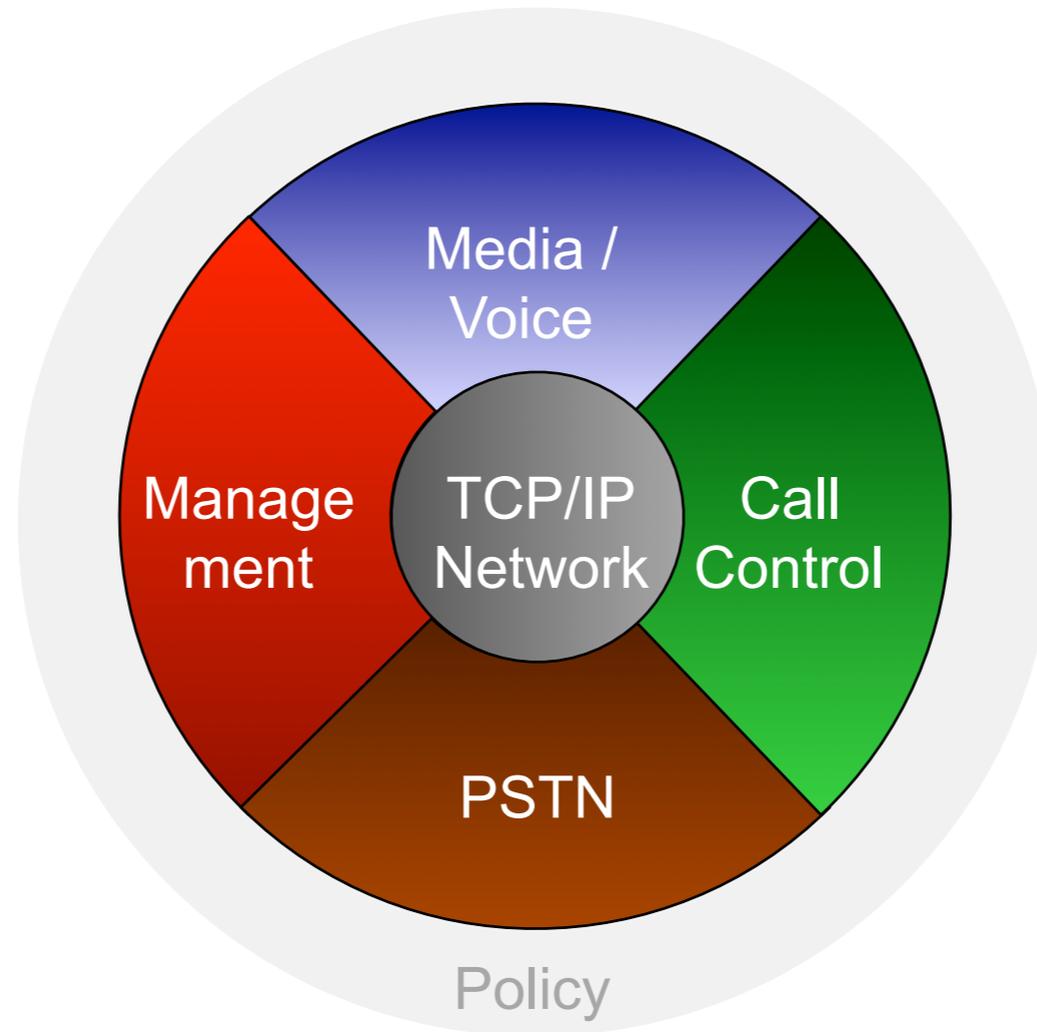


Models for Hand-set Phone

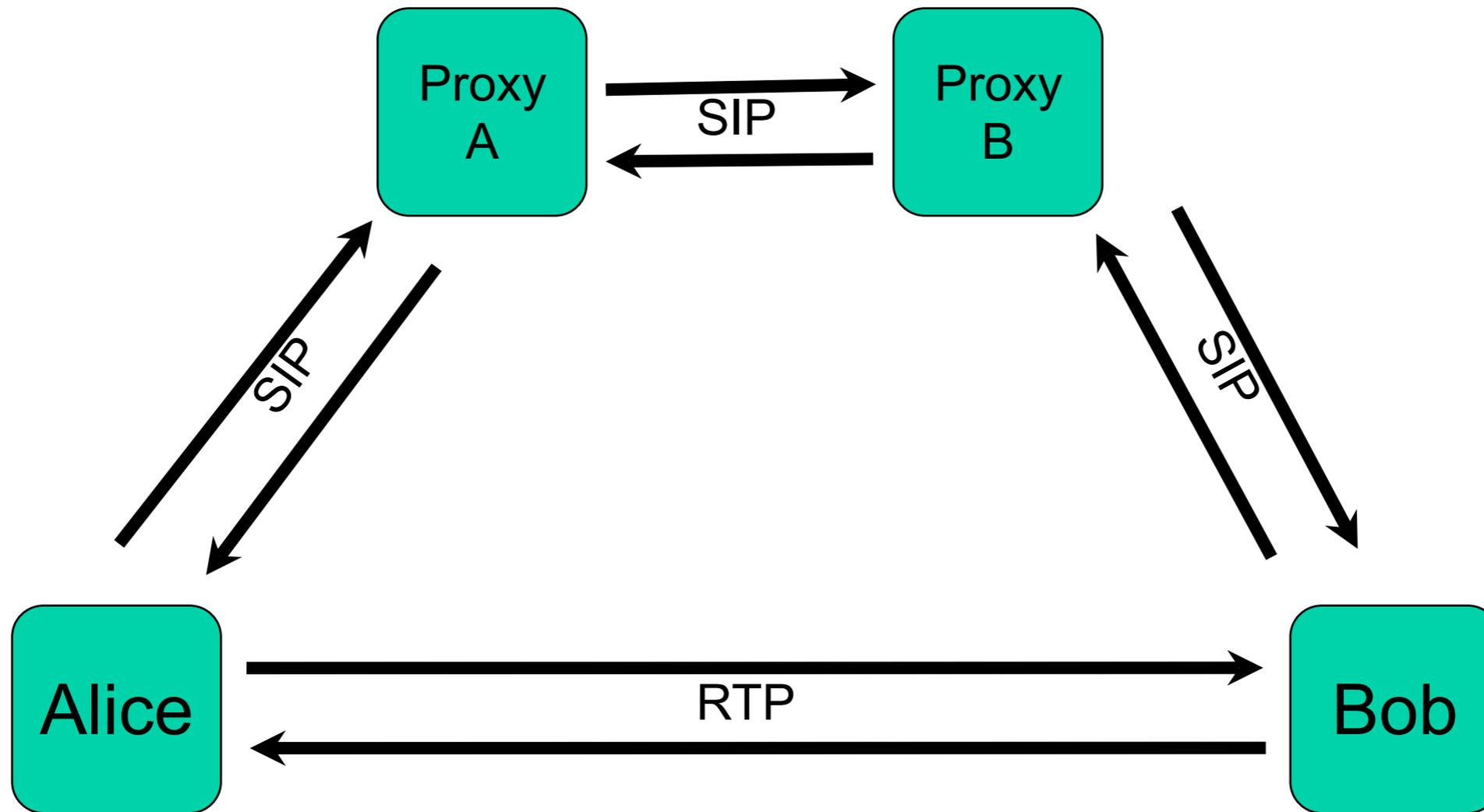
Models for Pedestal Phone

Image courtesy of Mike Sandman – <http://www.sandman.com/>

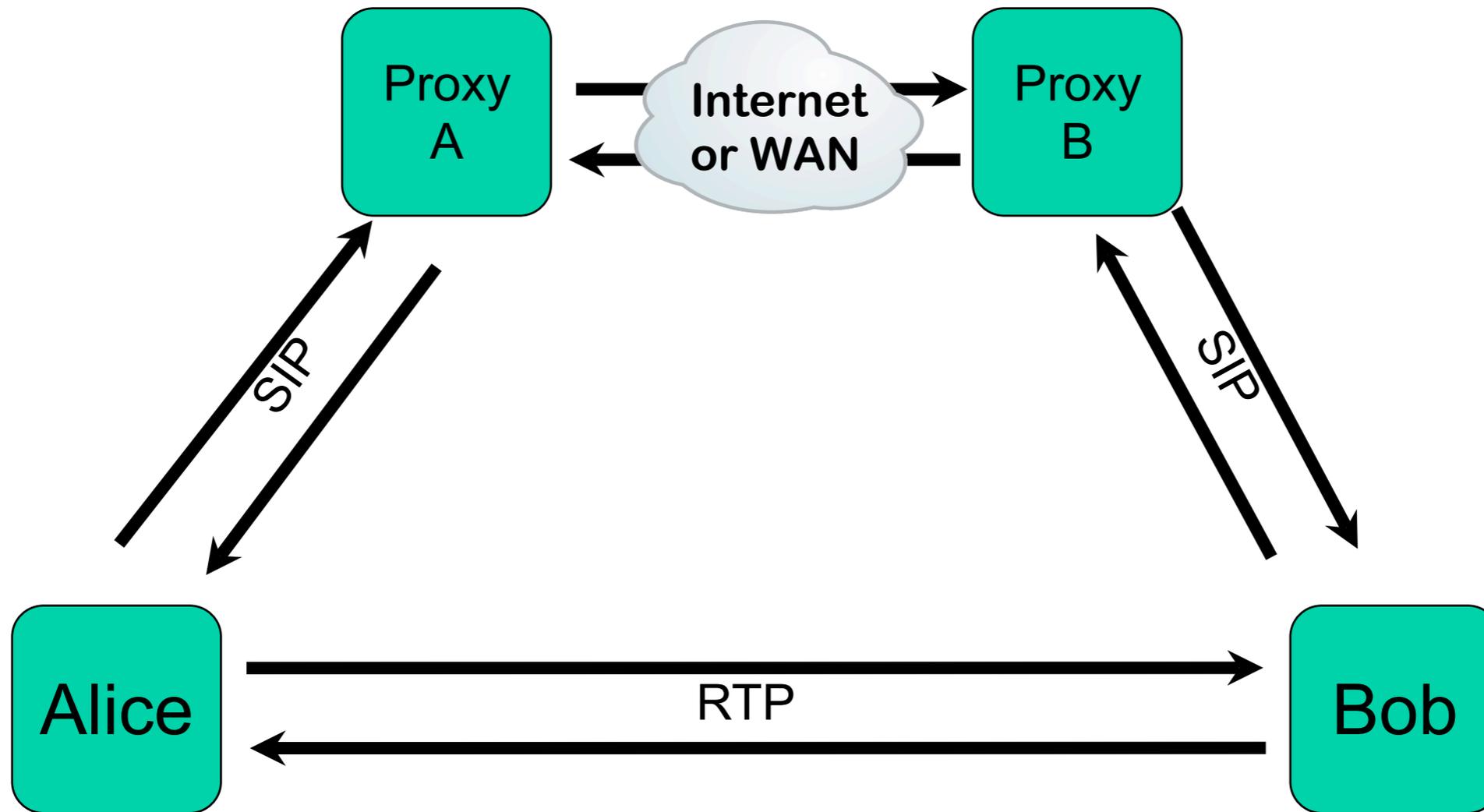
Security Aspects of IP Telephony



The SIP Call Flow



The SIP Call Flow



Eavesdropping

Degraded Voice Quality

Encryption

Virtual LANs (VLANs)

Packet Filtering

Denial of Service

Impersonation

Toll Fraud

Encryption

Encrypted Phone Software

Proper Programming

Web Interfaces

APIs!

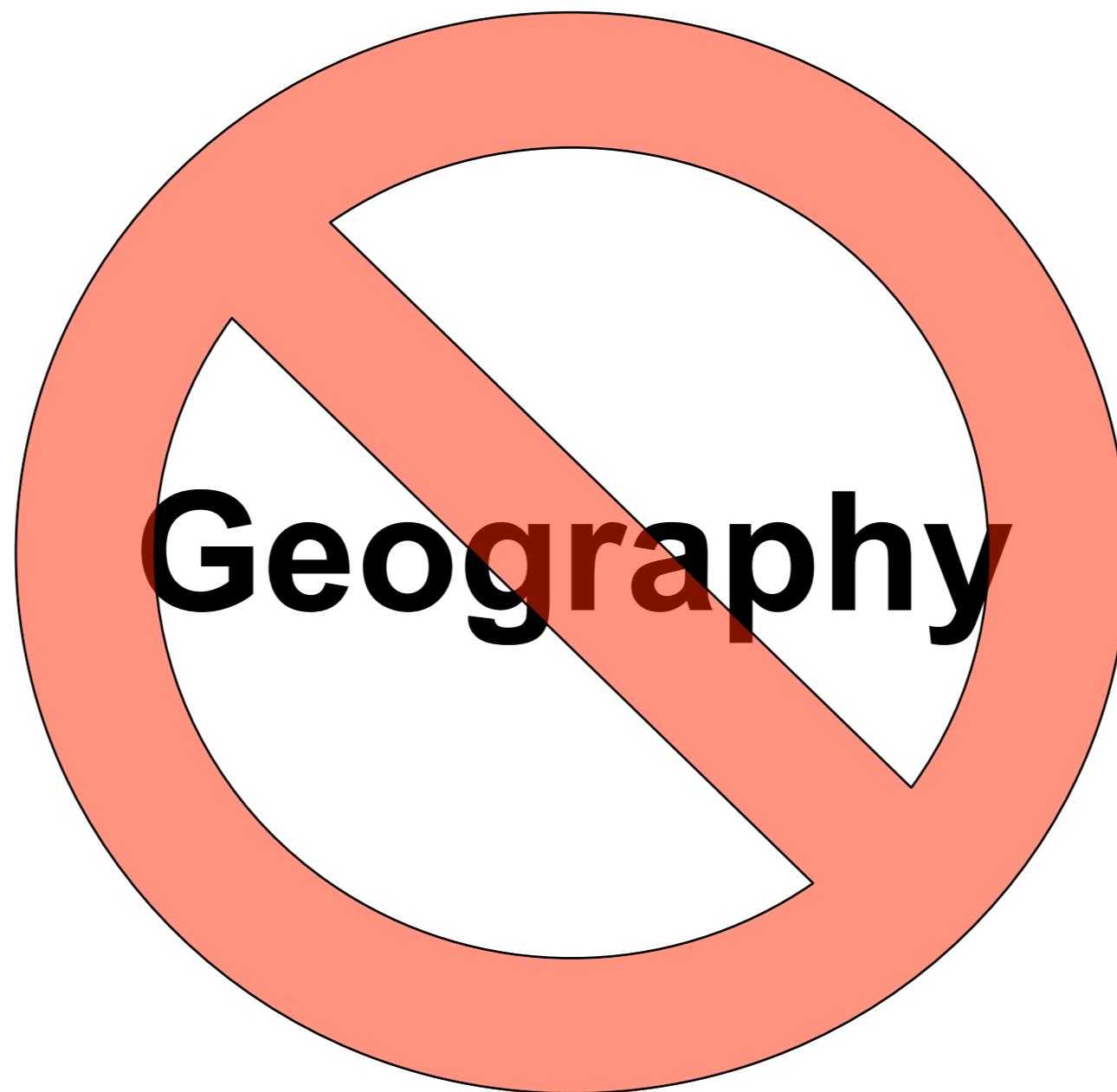
Phones!

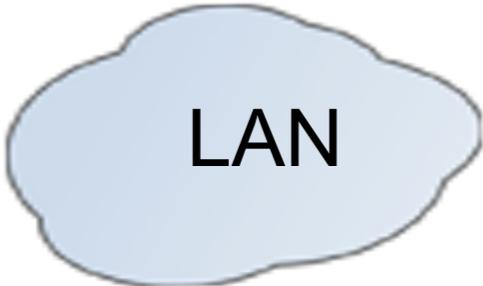
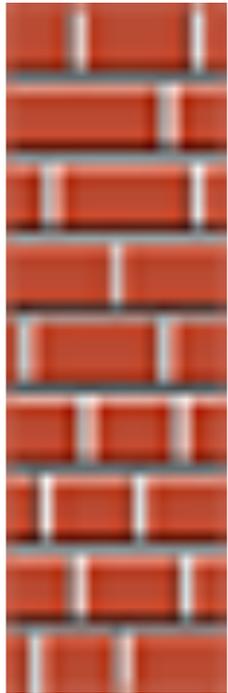
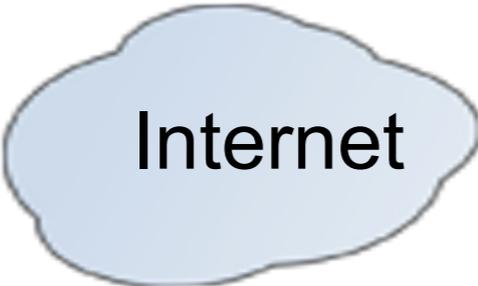
Encryption

Change Default Passwords!

Patches? We don't need...

PSSTNN



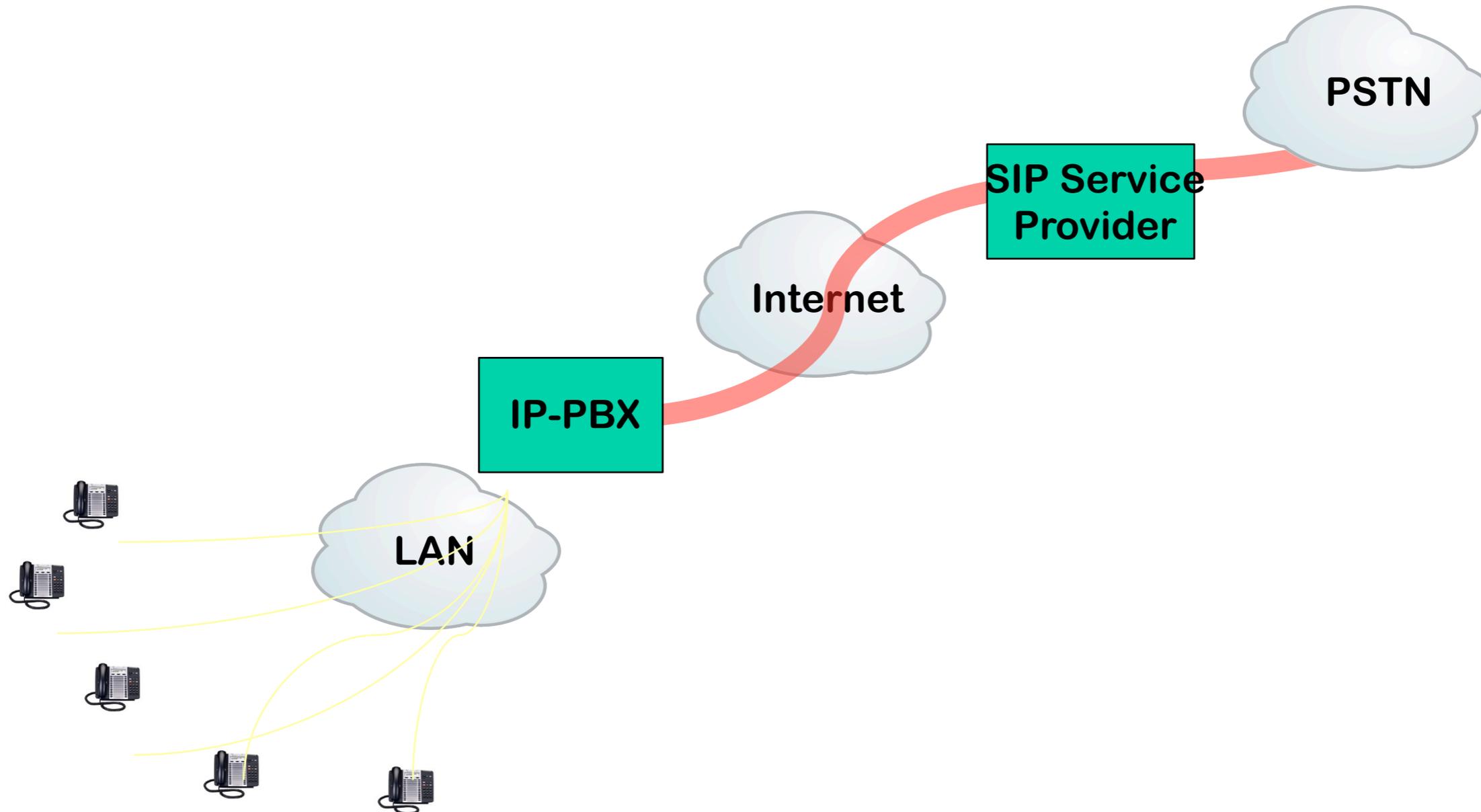


SIP Trunking

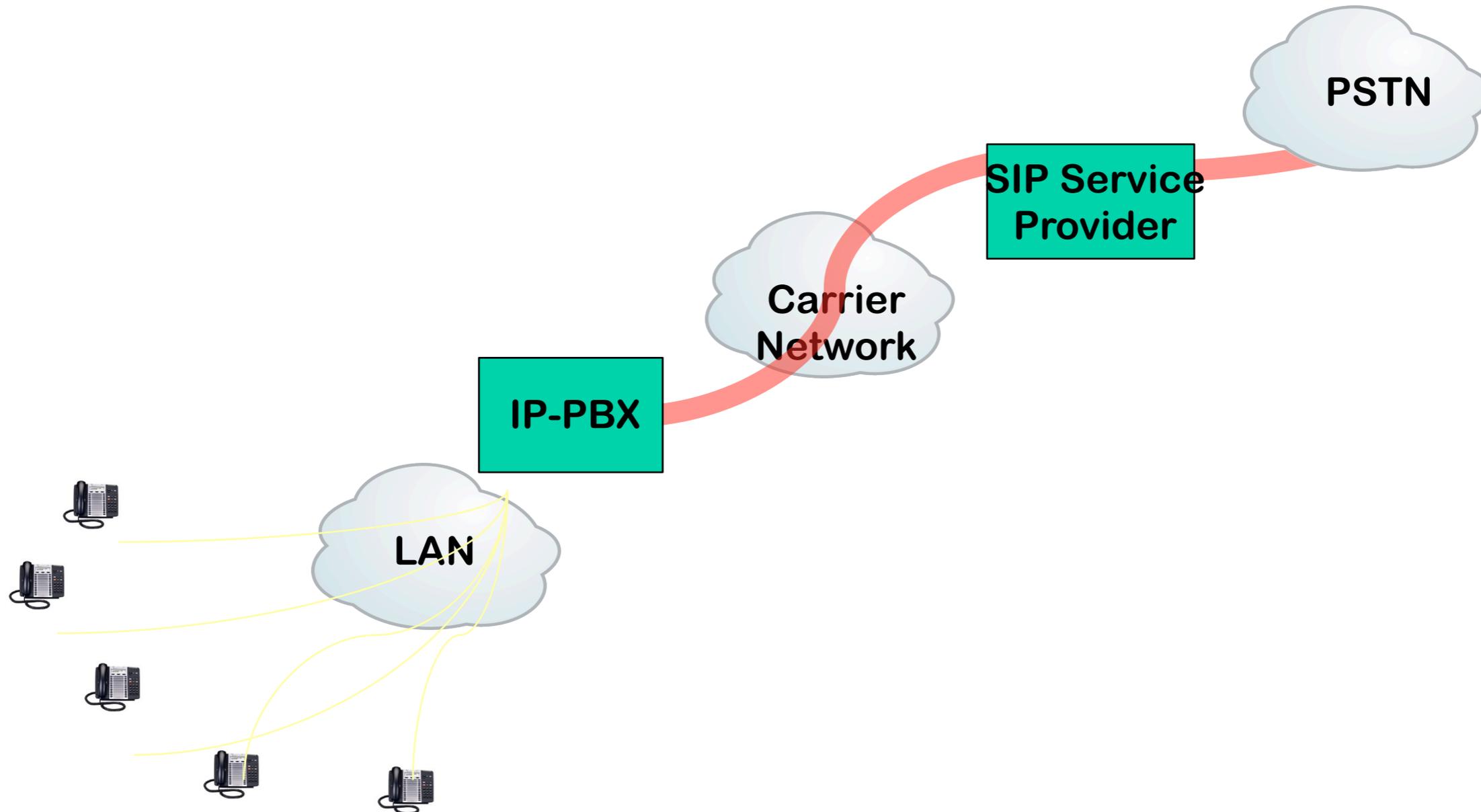


VQIPSA

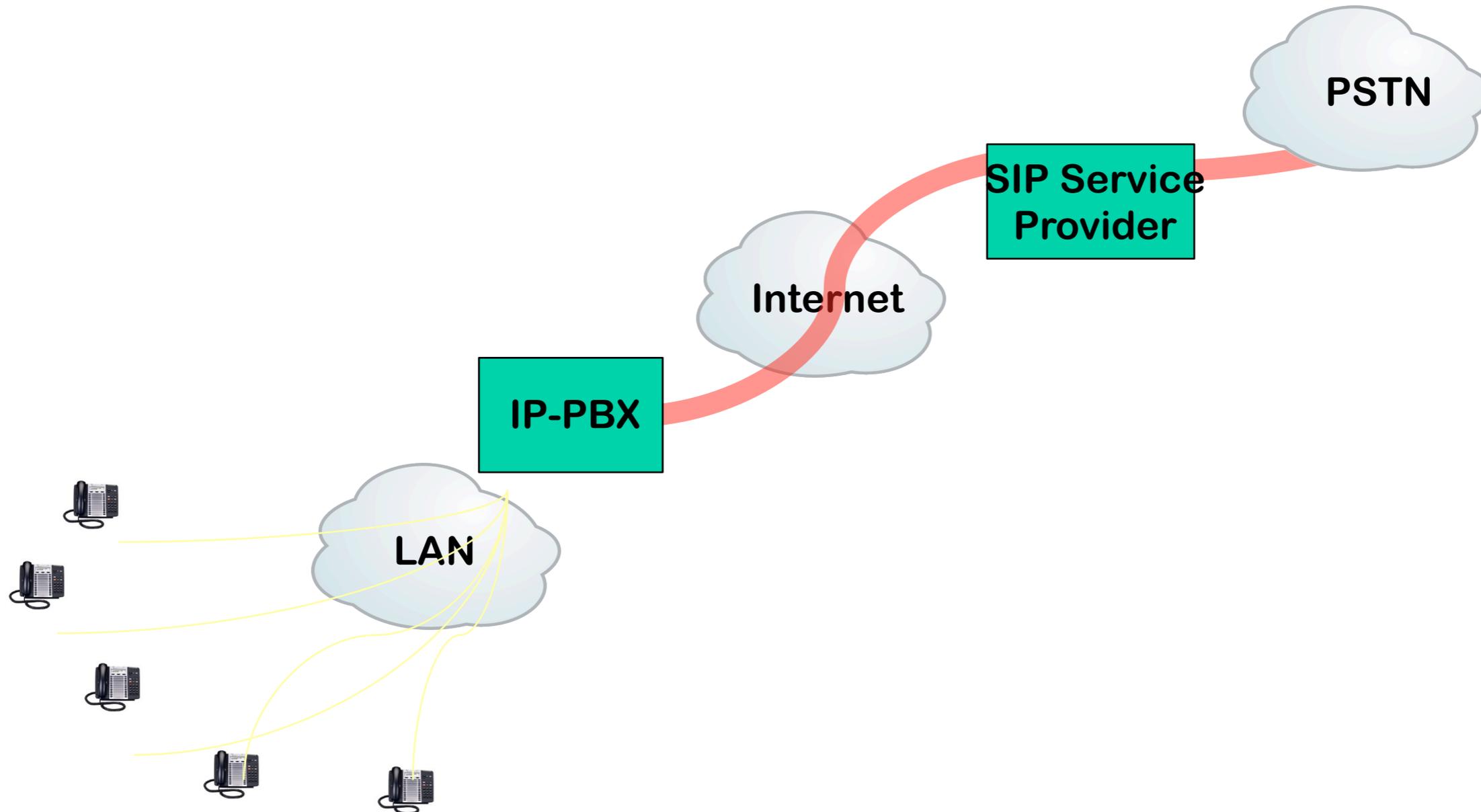
The Challenge of SIP Trunking



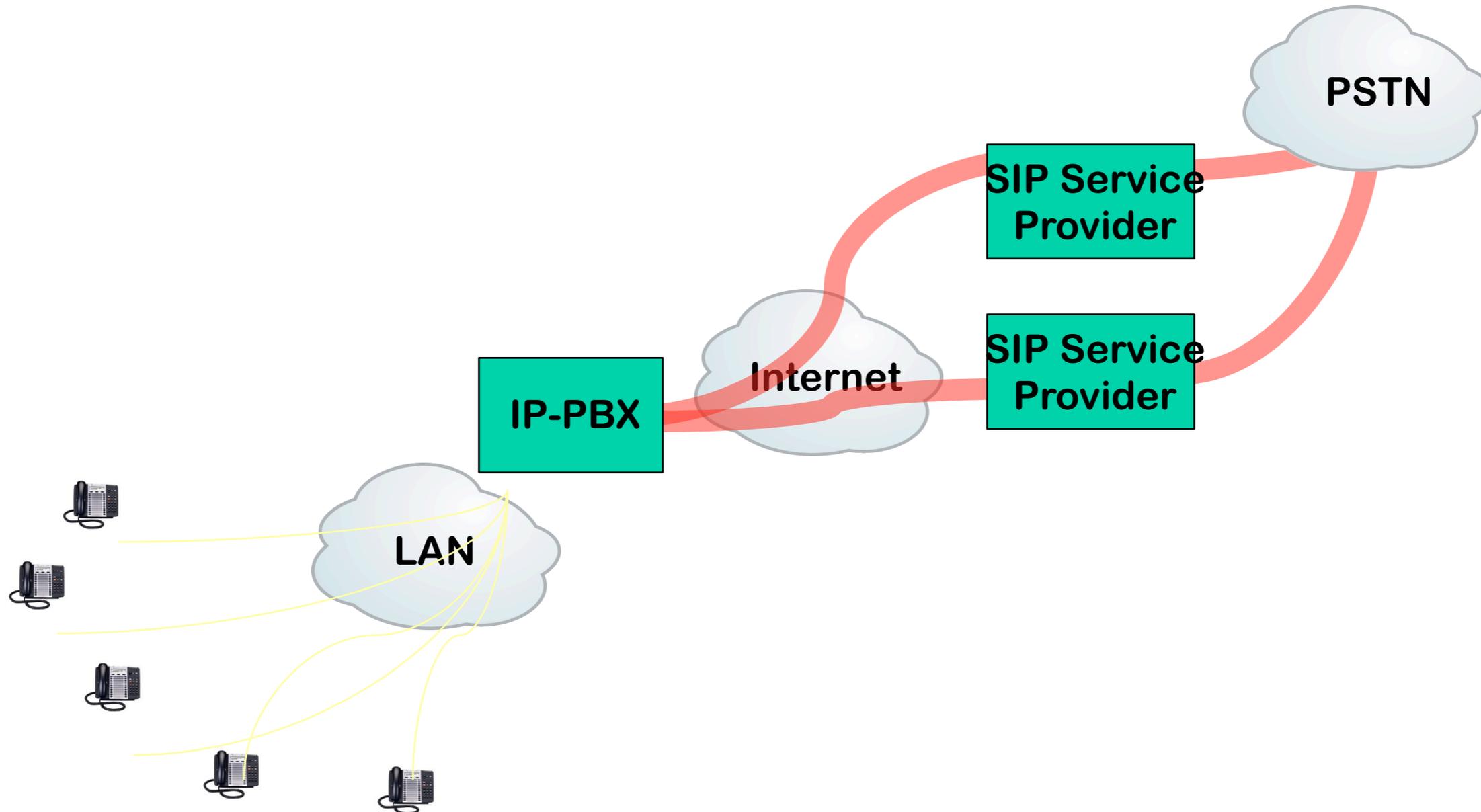
SIP Trunking



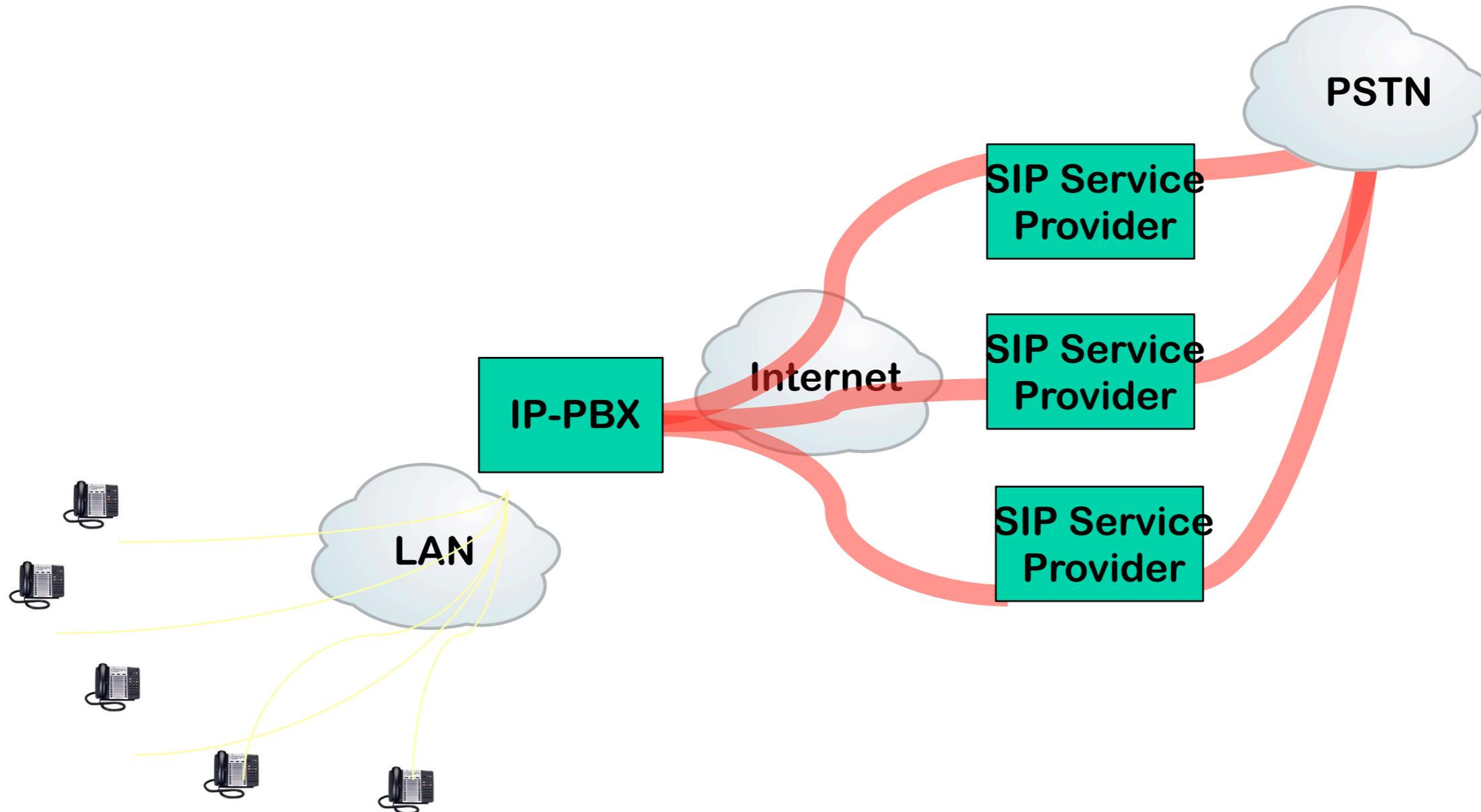
The Challenge of SIP Trunking



SIP Trunking - Business Continuity



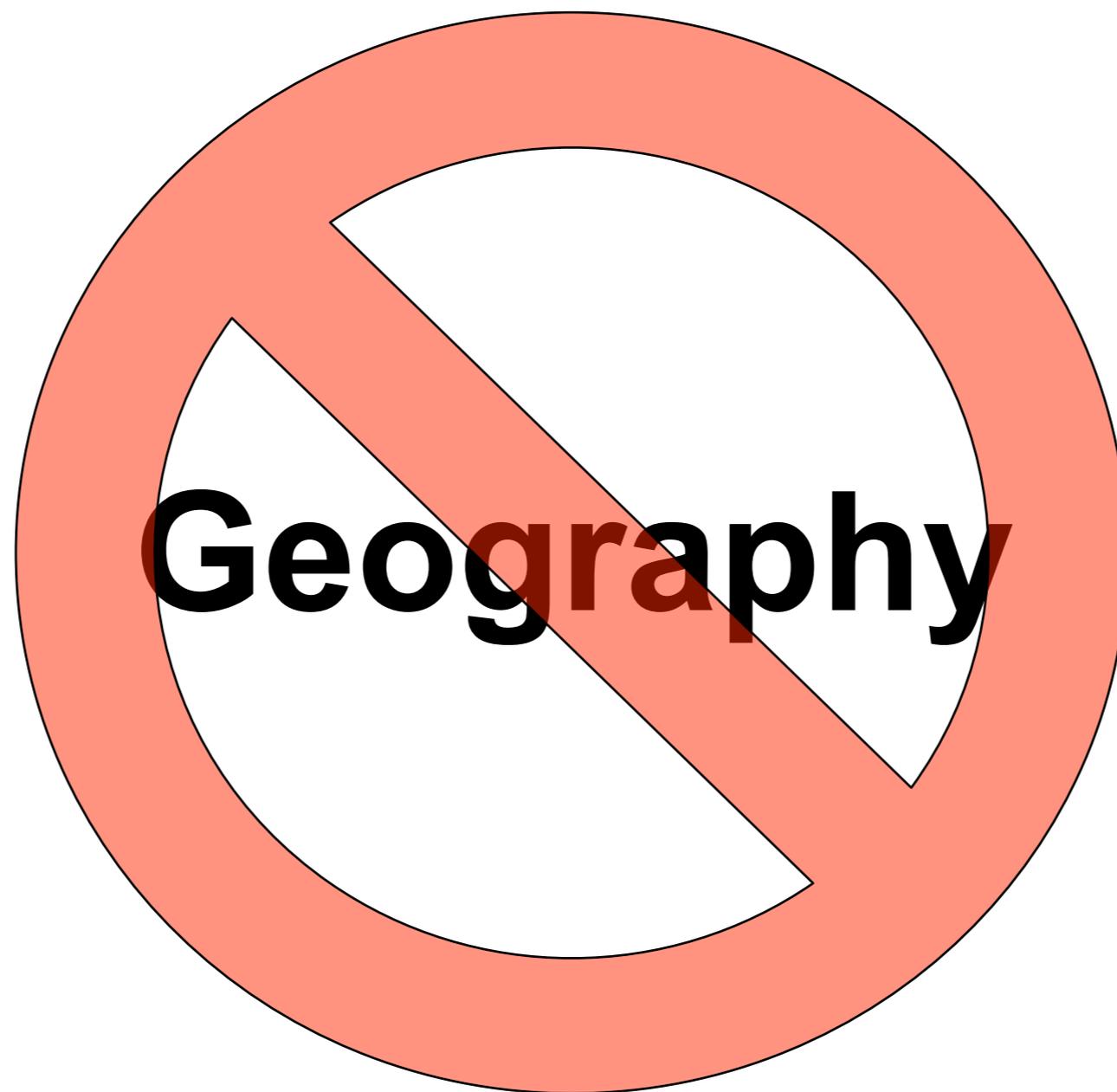
SIP Trunking - Business Continuity



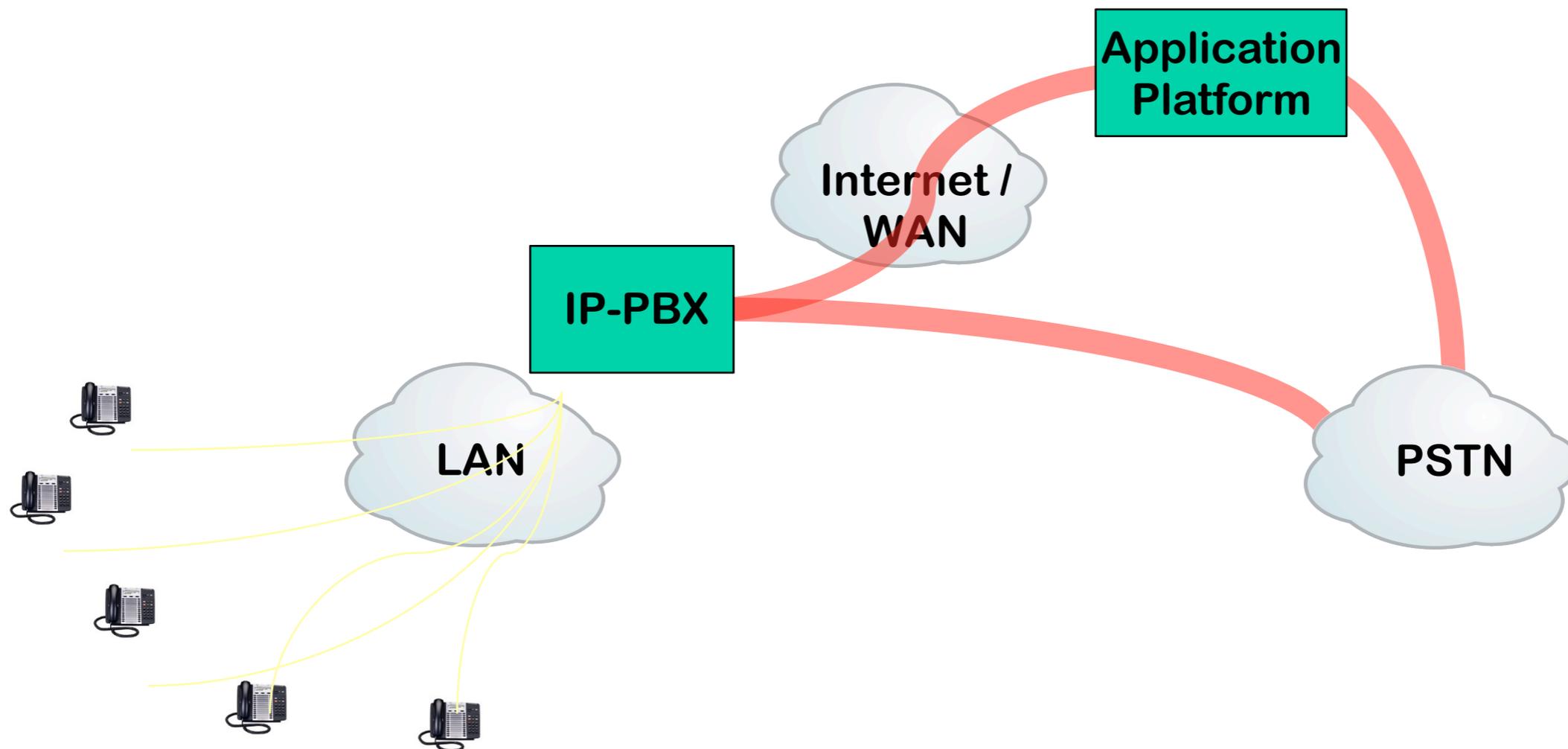
Cloud Computing



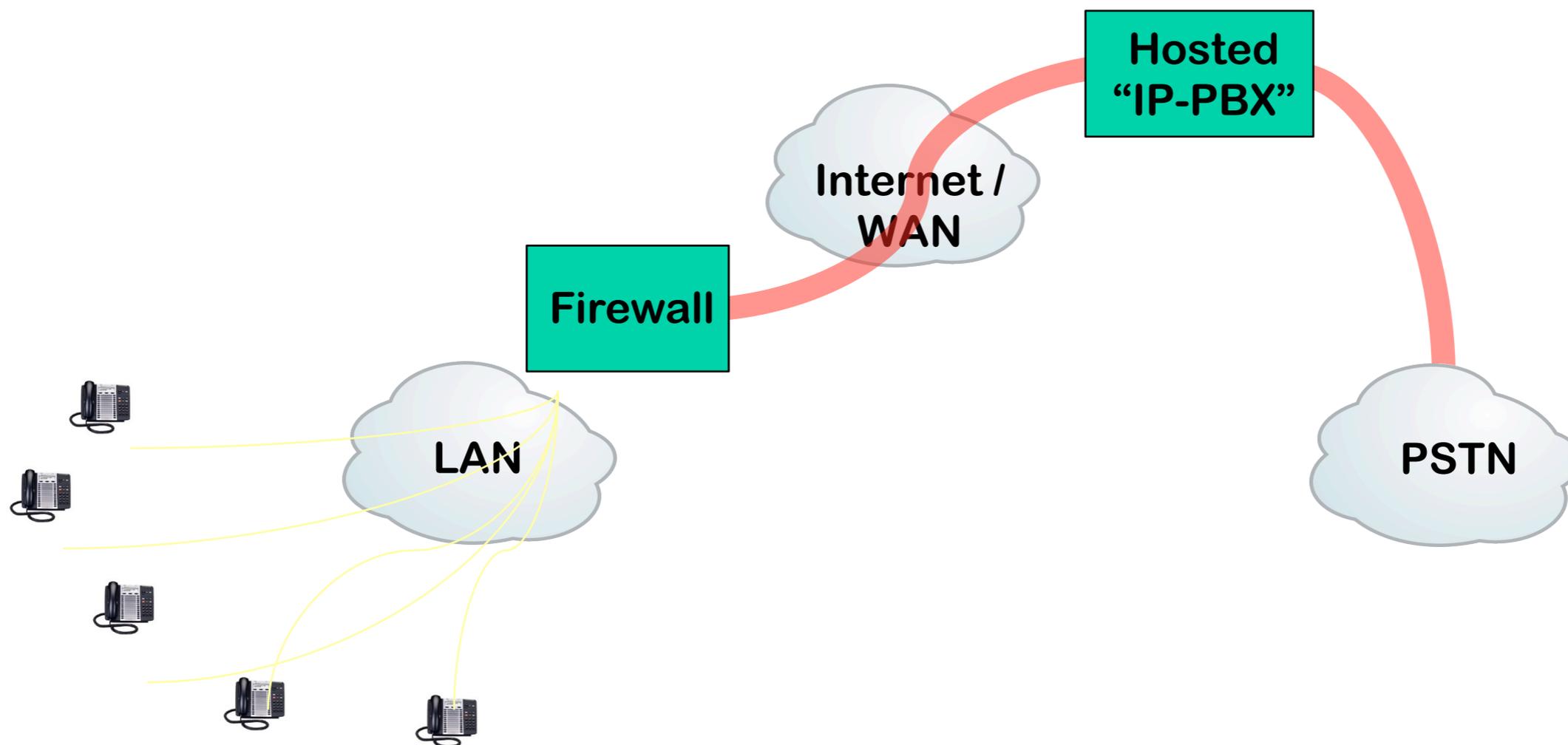
VQIPSA



Moving Voice Applications into “the Cloud”



Moving Telephony into “the Cloud”



**Can you trust “the Cloud”
to be there?**

Questions for SIP Trunk Providers or Cloud Computing Platforms?

- What kind of **availability** guarantees / Service Level Agreements (SLAs) does the platform vendor provide?
- What kind of **geographic redundancy** is built into the underlying network?
- What kind of **network redundancy** is built into the underlying network?
- What kind of **physical redundancy** is built into the data centers?
- What kind of **monitoring** does the vendor perform?
- What kind of **scalability** is in the cloud computing platform?
- What kind of **security**, both network and physical, is part of the computing platform?
- Finally, what will the vendor do if there is downtime? Will the downtime be reflected in your bill?

Spam / SPIT



VQIPSA

What about SPIT? (“SPam over Internet Telephony”)

- What does a traditional telemarketer need?
- Makes for great headlines, but not yet a significant threat
- Fear is script/tool that:
 - Iterates through calling SIP addresses:
 - 111@sip.company.com, 112@sip.company.com, ...
 - Opens an audio stream if call is answered (by person or voicemail)
 - Steals VoIP credentials and uses account to make calls
- Reality is that today such direct connections are generally not allowed
- This will change as companies make greater use of SIP trunking and/or directly connect IP-PBX systems to the Internet (and allow incoming calls from any other IP endpoint)
- Until that time, PSTN is de facto firewall

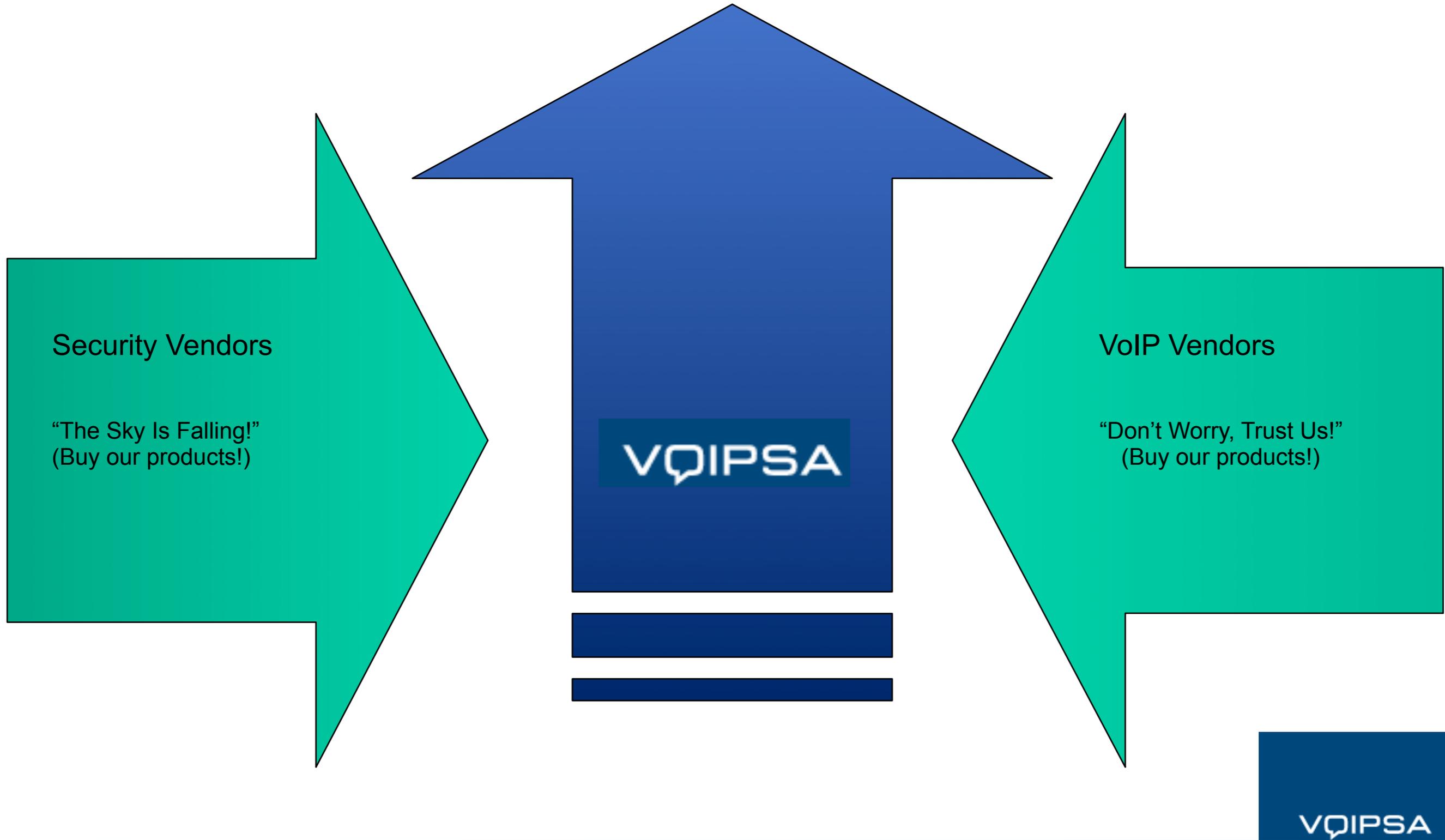


Resources



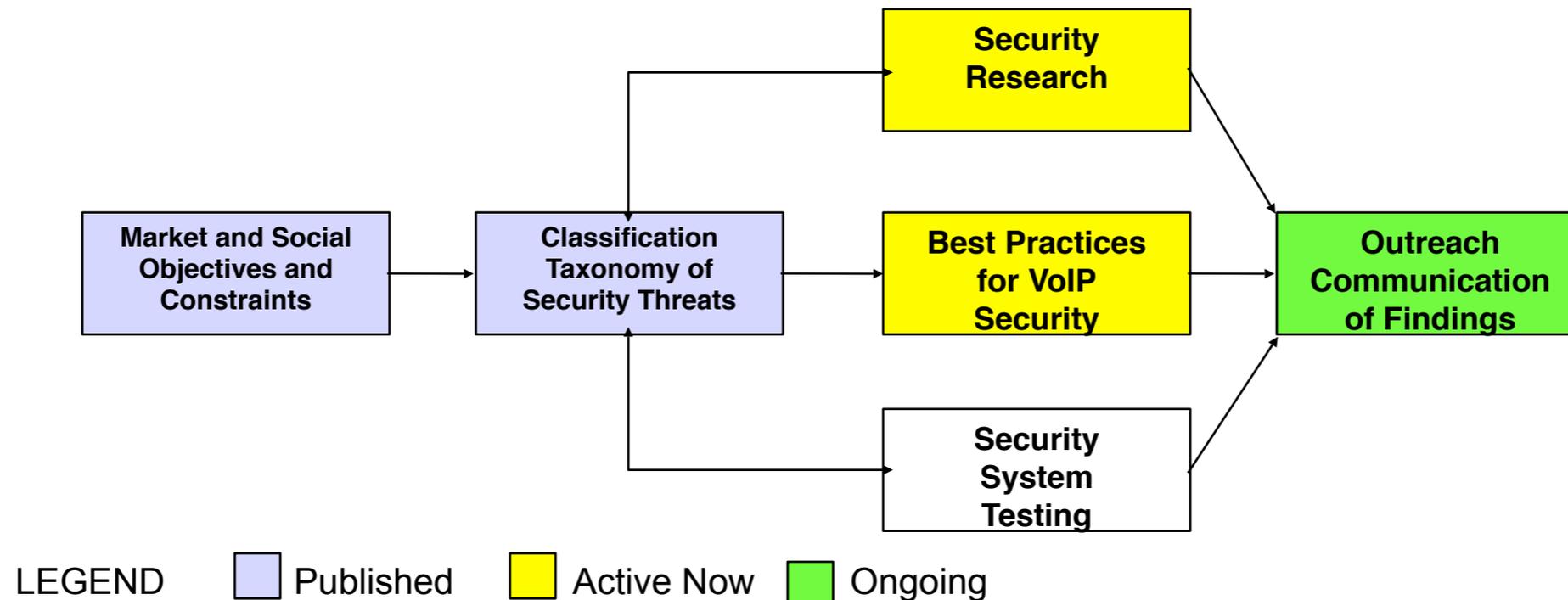
VQIPSA

What is the Industry Doing to Help?



Voice Over IP Security Alliance (VOIPSA)

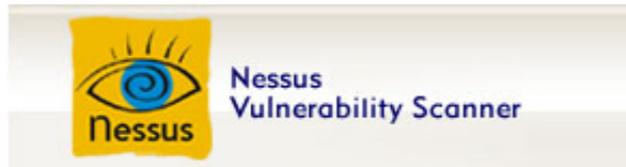
- www.voipsa.org – 100 members from VoIP and security industries
- VOIPSEC mailing list – www.voipsa.org/VOIPSEC/
- “Voice of VOIPSA” Blog – www.voipsa.org/blog
- Blue Box: The VoIP Security Podcast – www.blueboxpodcast.com
- VoIP Security Threat Taxonomy
- Best Practices Project underway now



www.voipsa.org/Resources/tools.php



Intelligent Wardialer [IWar]



PROTOS - Security Testing of Protocol Implementations

Scapy

SiVuS
sipsak

SIPv6 Analyzer
An Analyzer for SIP and IPv6

SIPp

SIPcrack - SIP login dumper/cracker

CODENOMICON

vomit - voice over misconfigured[1] internet telephones

ASTEROID SIP Denial of Service Tool

Tools, tools, tools...

- UDP Flooder
- IAX Flooder
- IAX Enumerator
- ohrwurm RTP Fuzzer
- RTP Flooder
- INVITE Flooder
- AuthTool
- BYE Teardown
- Redirect Poison
- Registration Hijacker
- Registration Eraser
- RTP InsertSound
- RTP MixSound
- SPITTER
- Asteroid
- enumIAX
- iWar
- StegRTP
- VoiPong
- Web Interface for SIP Trace
- SIPScan
- SIPCrack
- SiVuS
- SIPVicious Tool Suite
- SIPBomber
- SIPsak
- SIP bot

Security Links

- VoIP Security Alliance - <http://www.voipsa.org/>
 - Threat Taxonomy - <http://www.voipsa.org/Activities/taxonomy.php>
 - VOIPSEC email list - <http://www.voipsa.org/VOIPSEC/>
 - Weblog - <http://www.voipsa.org/blog/>
 - Security Tools list - <http://www.voipsa.org/Resources/tools.php>
 - Blue Box: The VoIP Security Podcast - <http://www.blueboxpodcast.com>
- NIST SP800-58, “Security Considerations for VoIP Systems”
 - <http://csrc.nist.gov/publications/nistpubs/800-58/SP800-58-final.pdf>
- Network Security Tools
 - <http://sectools.org/>
- Hacking Exposed VoIP site and tools
 - <http://www.hackingvoip.com/>

**VoIP can be *more*
secure than the PSTN
if it is properly deployed.**

Q&eh?



www.voipsa.org



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