Changing Password for Ingate Software Firewalls/SIParators®

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Changing Password for Ingate Software Firewalls/SIParators®

If you forgot the old *admin* password, this procedure describes how to set a new password. This requires a reboot of the Firewall/SIParator with some special actions taken.

In short the procedure to change password is to:

- Step 1: Change the Firewall/SIParator to Unconfigured mode by special actions during a reboot.
- Step 2: Connect to the Firewall/SIParator via a serial console.
- Step 3: Change the password.

Note: During this reset sequence there will be no traffic through the Firewall/SIParator.

Step 1. Reboot the Ingate Software Firewall/SIParator® and change it to Unconfigured mode

Reboot the Ingate Software Firewall/SIParator® with the ISO file from the installation as the second alternative in the boot order. Installed SW should still be the first alternative.

The admin password is erased and the unit is placed into an UNCONFIGURED state.

Note: Unselect the ISO file afterwards, so next boot will be from the installed software instead of the ISO file (how this is done differs depending on hypervisor you have).

Step 2. Connect to the Ingate Software Firewall/SIParator® via the console

You will use the **Console** of your virtual machine as terminal.

Click at the Console tab in your virtual machine.

You have to press Return to get the login prompt in the Console window.

Step 3. Enter a new password

Log on as *admin* from the serial console. You will see this menu:

```
Administration
==============

(Navigation tip: You may use Ctrl-d to skip back to this menu.)

    1.    Basic configuration
    2.    Download/Upload
    3.    Become a failover team member
    4.    Leave failover team and become standalone
    5.    Wipe email logs
    6.    Set password
    7.    Command line interface
    a.    About
    reboot. Reboot
    reset.  Factory reset
    q.    Exit admin
==>
```

Select 6. Set password and set a new password, you will be asked to write it again.

Select q to Exit admin.

After that, log on to the web interface as *admin*, using the new password.